VON HIMMEL HAUS

OFF-LEASH BOARD + TRAIN AGREEMENT

This Dog Training Agreement ("Agreement") is entered into between Von Himmel Haus, Inc. ("VHH" or "Trainer") and the undersigned owner or authorized guardian ("Owner") for the dog identified below ("Dog"). The enrollment selections and any written training plan form part of this Agreement.

Effective date: _____ Program start date: _____

Owner name: _____ Phone: _____

Mailing address: _____

Dog name: _____ Breed: _____ Age: _____ Sex: _____

Dog color/identifying features: _____

1. Program Selection, Fee and Payment

Select one: [ ] Standard Off-Leash Board + Train: $2,800 [ ] Off-Leash Board + Train with Behavior Modification: $3,600

The $3,600 option applies when the agreed program includes behavior modification involving resource guarding, reactivity, aggression, or other significant behavioral concerns. Owner must disclose such behaviors before enrollment and promptly report newly identified concerns. VHH will document the selected option and training priorities before services begin.

Payment: 50% of the selected program fee is due upon signing ($1,400 standard / $1,800 behavior modification), and the remaining 50% is due upon completion, before release of the Dog, unless a different signed written payment arrangement applies.

Program tuition covers the training services described below only. Out-of-pocket costs, including food, veterinary care, medications, transportation, additional boarding, damage beyond ordinary wear, and recommended equipment, are excluded unless expressly included in writing. Itemized additional charges are payable by Owner. Payments not received when due may be subject to a one-time late charge of 10% of the overdue installment plus interest at 1% per month on the unpaid balance, only to the extent permitted by applicable law.

2. Program Description and Term

The Dog resides with VHH during the program. Training covers agreed on-leash obedience and supervised off-leash obedience, including off-leash response to commands where appropriate for the Dog. Training may include heel, sit, down, stay, recall/come, place, load, off, leave it, and release/free, as selected in the written training plan. Behavior modification is included only when the $3,600 option is selected, with the specific concerns documented in writing. Off-leash instruction does not mean the Dog will be safe or reliable off leash in every location or circumstance. Expected program duration: 3-5 weeks. Program start and expected completion dates: _____ to _____. The schedule may reasonably change based on the Dog's health, behavior, progress, and welfare. Material changes in tuition or scope require Owner approval in writing.

3. Training Goals and Scope

Specific commands, behavioral goals, and limitations agreed at enrollment:

_____

_____

_____

Only goals documented in this Agreement or a signed written training plan are included in the purchased program.

4. Complimentary Follow-Up Sessions

Completion of the program includes up to three (3) follow-up training sessions at no additional charge, offered in person or by video consultation as scheduled with VHH. These sessions are limited to reinforcing or troubleshooting skills and behaviors specifically covered by the enrolled program. New commands, unrelated behavior issues, advanced skills, and additional sessions are billed separately at VHH's then-current session rate. No cash value or refund applies to unused sessions.

5. Owner Participation; No Guaranteed Outcomes

Training requires continuing practice, appropriate supervision, consistent cues, and proper handling by Owner and household members. The Owner agrees to follow VHH's handoff instructions and maintain trained behaviors at home. Dogs respond differently across environments and as they mature. VHH does not promise permanent results, perfect compliance, complete elimination of aggression or other behavior, or safety off leash. This Agreement supersedes any prior reference to unlimited or lifetime complimentary retraining.

6. Training Equipment Not Included

No training equipment is included in program tuition. Owner is responsible for purchasing any tools recommended for the Dog at an additional cost. VHH may recommend slip leads and/or E-Collar Technologies training collars, commonly the Mini Educator, Micro Educator, or Boss Educator, depending on the Dog's needs. Equipment recommendations are individualized; no particular device is required for every Dog. VHH will explain appropriate fit and use of equipment employed in the Dog's program. Owner is responsible for using equipment appropriately after pickup.

7. Health Records, Veterinary Care and Emergency Authorization

Owner must provide accurate medical history, medications, behavior history, and required vaccination/parasite prevention records, and must deliver the Dog in suitable health. VHH may decline or suspend services when a Dog presents health or safety concerns. Owner authorizes VHH to arrange transportation, veterinary examination, diagnostics, treatment, and emergency stabilization when VHH reasonably considers care necessary, including when Owner cannot be reached. VHH will make reasonable efforts to notify Owner or the emergency contact. Owner is responsible for all veterinary, medicine, and related costs. Any separate intake and CPR directive signed by Owner also applies.

8. Risk Disclosure and Owner Representations

Owner acknowledges that training, exercise, handling, boarding, social exposure, and transportation involve inherent risks, including falls, collisions, illness, bites, unexpected reactions to people or animals, injury, and in rare cases death. Owner must disclose all known bite incidents, aggression, resource guarding, escape tendencies, health limitations, and other material risks. Owner represents that they have authority to enroll the Dog and provide accurate information. VHH may separate, restrict, or discontinue activities reasonably necessary for safety.

9. Liability; Third-Party Claims

To the extent permitted by applicable law, Owner assumes risks inherent in normal dog behavior and agrees to indemnify VHH against third-party claims resulting from the Dog's acts or Owner's failure to disclose known dangers, except to the extent caused by VHH's negligence or misconduct. Any limitation of VHH's liability for injury or death of the Dog shall apply only to the extent legally enforceable; nothing in this Agreement excludes responsibility that cannot lawfully be excluded.

10. Early Termination, Cancellation and Refunds

VHH may discontinue or modify the program if the Dog becomes ill, presents an unreasonable safety risk, or is otherwise unsuitable for continued training. Owner may request early pickup. Fees attributable to services already rendered are nonrefundable. Any refund, credit, or balance for services not yet provided will be determined under applicable law and any separately signed booking/payment terms. Charges accrued through pickup and third-party expenses remain Owner's responsibility.

11. Boarding Eligibility After Graduation

Successful completion of this training program makes the Dog eligible to request future boarding with VHH at the current graduate boarding rate of $45 per night. The $45 nightly rate may change for future stays. Boarding is not included in tuition, is subject to availability, current boarding requirements, and VHH's acceptance of each reservation, and is governed by a separate boarding agreement or intake terms. Eligibility is not a guarantee of available space or permanent acceptance.

12. Property Damage

Owner is responsible for reasonable documented costs of damage caused by the Dog to VHH property or equipment beyond ordinary wear and tear, except to the extent caused by VHH's negligence or misconduct.

13. Administrative and Legal Terms

This Agreement and any signed training plan or referenced intake documents represent the agreement concerning this program and replace prior verbal representations. Changes must be documented in writing and accepted by both parties. Failure to enforce a provision does not waive future enforcement. Neither party may assign its rights or duties without the other's written consent. Notices may be given in writing to contact details supplied by the parties. Each party bears its own legal fees unless applicable law requires otherwise. Electronic signatures and counterparts may be used.

14. Acknowledgment and Signatures

By signing, Owner confirms the selected program, tuition, equipment exclusions, training scope, veterinary financial responsibility, risks, three-session follow-up limit, and boarding eligibility conditions have been reviewed and understood.

Owner signature: _____ Date: _____

Owner printed name: _____

VHH representative signature: _____ Date: _____

Representative printed name: _____